

**MODERN FIELD  
INVENTORY  
MANAGEMENT**

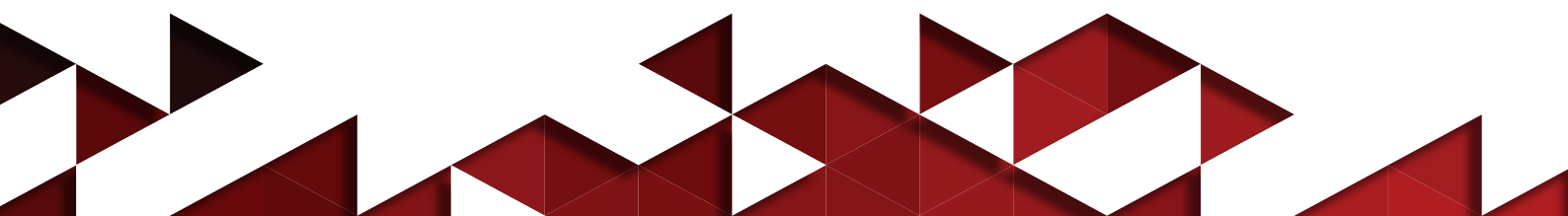
**simply**deliver

Turn field service into a  
strategic lever.

Unbeatable economics  
with unrivaled customer  
experience.

Logistics + inventory + field  
service

...simple



# Dynamic Edge Field Inventory

**OPTIMISE  
FIELD  
INVENTORY**

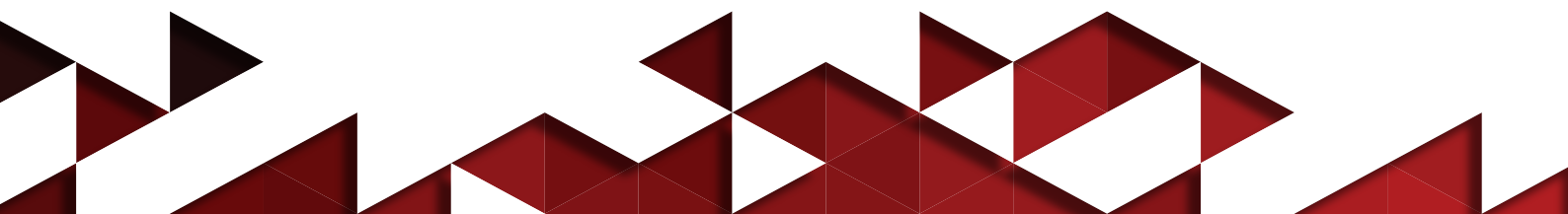
(Accross the network and the lifecycle)

**SEE  
EVERYTHING**

(Visibility to field service edge)

**MODERNISE  
FIELD SERVICE**

(Unmatched expertise)



# UK DISTRIBUTION & LOCKER NETWORK

9 distribution centres

+27,000 lockers

320 customer sites/101 collection routes

1,037 locker sites/142 delivery routes

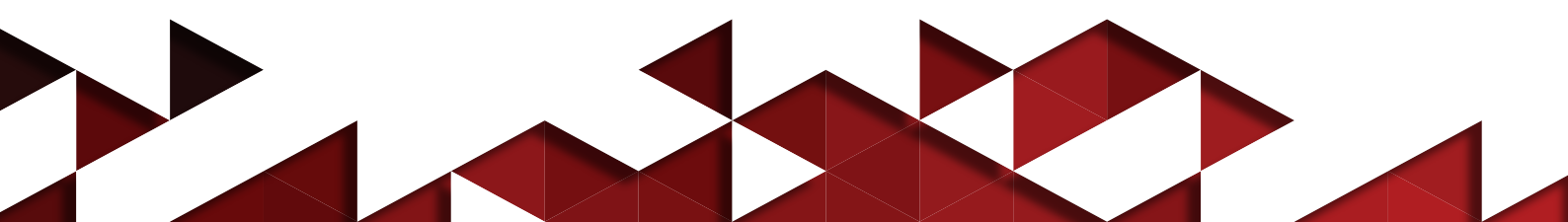
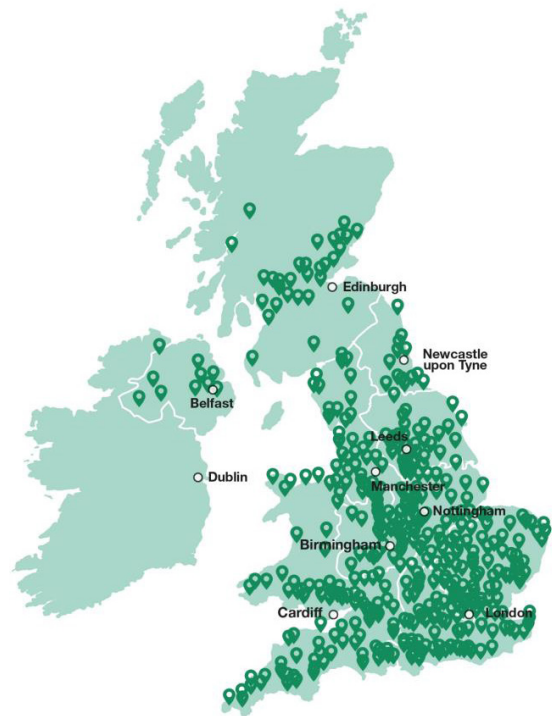
Pre-8am delivery SLA

24 hour system driven returns

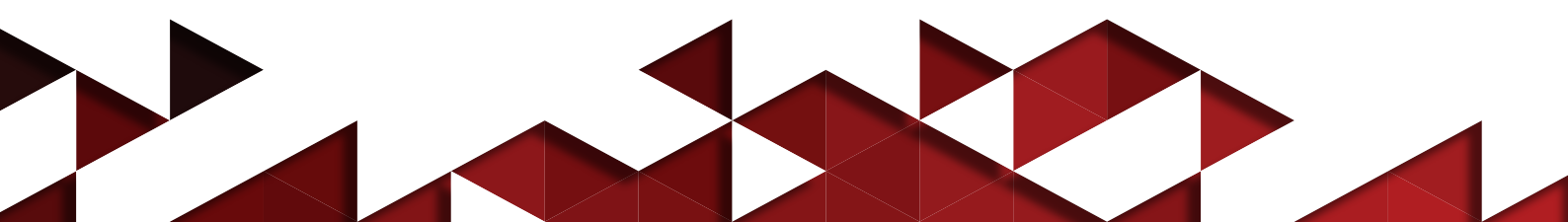
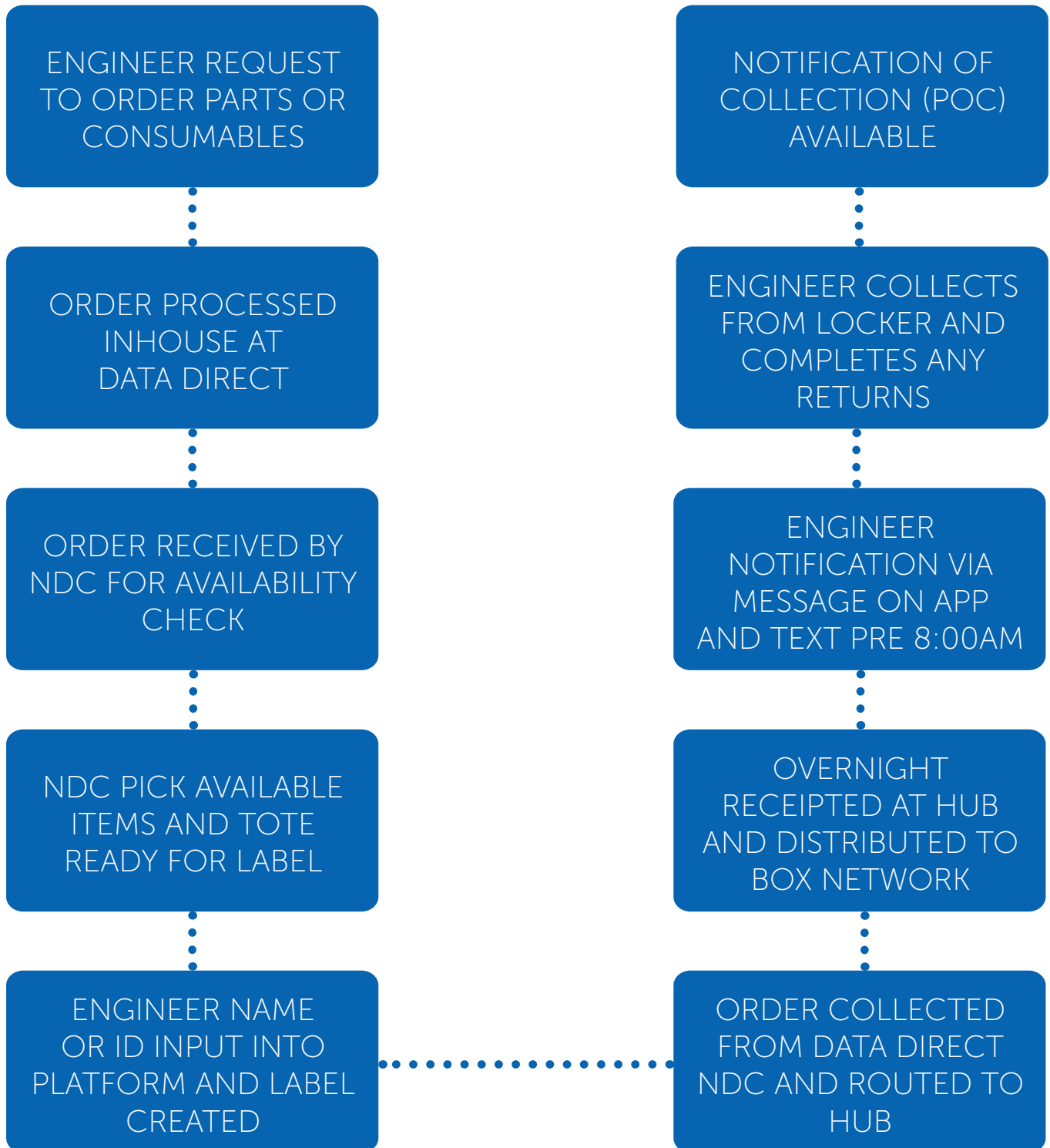
30m parts delivered annually

365 days a year

Managed distribution centres



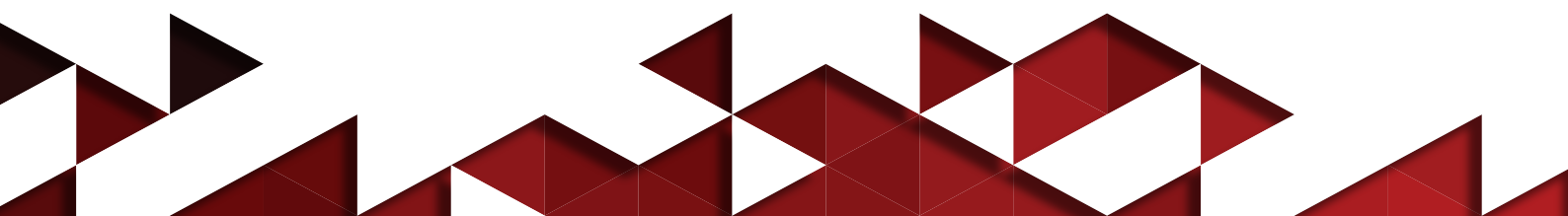
# ENGINEER ORDER JOURNEY



# Lockers

Our lockers come in a range of styles and sizes. From touch screen to lock and key to Bluetooth controlled –there’s something for everyone.

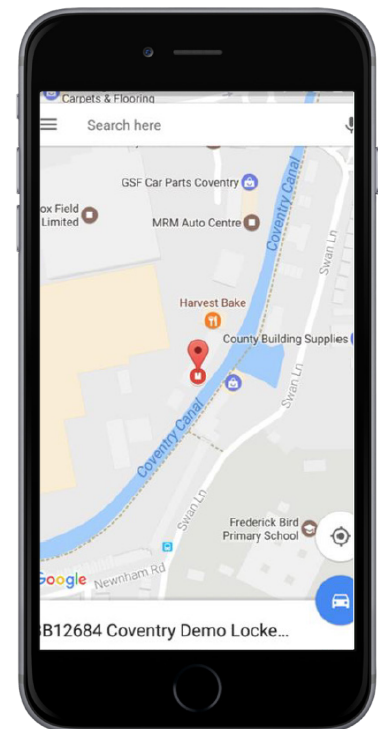
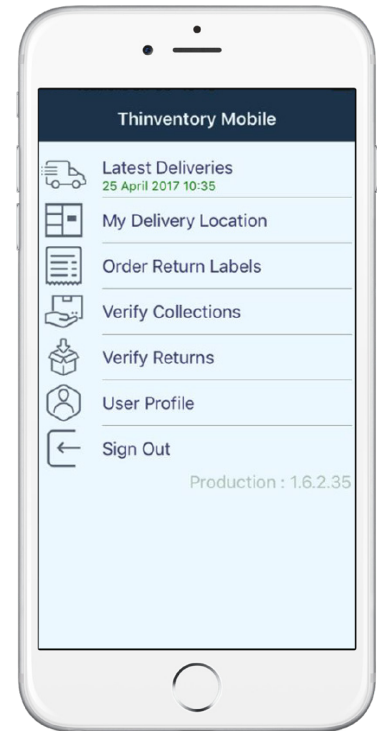
- Fixed delivery points means getting your parts is more reliable than ever
- Lockers keep your deliveries secure, you have full access control and visibility of what doors are being accessed and when



# EMPOWER ENGINEERS...

Our apps allow engineers to:

- Delivery Information
- Find locker locations
- Order return labels
- Scan items in and out of the locker



# Unbeatable value equation: benefits across the organisation



## Inventory

- Drive tighter SLAs with parts closer to the edge
- Better asset optimisation
- Continuous access to stock when and where it's needed
- Avoid inventory write-offs
- Improve inventory turns



## Logistics

- Cost avoidance (same day/next day delivery)
- Full transparency all the way to the edge
- Full tracking of movement across parts life-cycle, outbound and returns
- Rapid returns loop



## Field Service

- Turn field service engineers into brand ambassadors
- Increase engineer productivity (more jobs/day, less drive time)
- Improve FTF rate (reduce part-related second calls)
- Increase customer satisfaction/NPS scores





## **Contact Us**

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